

Quality Policy

The corporate objective of Stopford Energy and Environment is to ensure that our services consistently and fully meet our customers' expectations and whilst complying with requirements of regulators. As a company we strive to enhance customer satisfaction and to continually improve the effectiveness of our Quality Management System.

It is the policy of Stopford Energy and Environment to support these activities in the following ways:

- Providing skilled and fully competent staff and suitable equipment, to ensure that the services supplied to our customers match their requirements and expectations within agreed time scales and budgets.
- All services and products will conform to relevant national and international standards, relevant codes of practice and regulatory requirements.

Maintaining this policy is the responsibility of every member of staff, starting with the Managing Director who takes policy decisions which enable the correct action to be implemented throughout the company. The Quality Assurance Manager is responsible for maintaining the implementation of the Quality Policy.

It is mandatory that every member of staff is familiar with this Quality Policy and must adhere to the procedures and working practices applicable to their area of work within the company. The company utilises a process of continual improvement, whereby employees are encouraged to review their working practices and suggest methods for enhancement. In addition, all relevant processes are reviewed and improvements identified and implemented where practical.